

E-Z SERVICE

COMFORT MADE EASY



SINCE 1854

FISHER-CHURCHILL

OIL/GAS HEATING • AIR CONDITIONING

PROTECTION FOR YOUR
OIL HEATING SYSTEM

781-326-0051 | www.fisherchurchill.com
271 Milton Street, Dedham, MA 02026



MAKING YOUR COMFORT WORRY FREE

At Fisher-Churchill, we strive to provide total home comfort. We offer only the best possible service with a personal touch you just won't find with another company. Our E-Z Service Plans save you money on your home heating and provide you with peace of mind knowing that if you need us, we'll be there, as we have been for the past 160 years. All of our E-Z Service Plans come standard with:

ANNUAL SYSTEM TUNE UP

Your heating system will operate more efficiently with yearly maintenance from one of our certified and highly skilled technicians. Higher efficient heating systems cut down on energy consumption which can **save you up to 10% on annual energy costs.**

EMERGENCY SERVICE

Our Service Plan customers have **extended 24/7/365 emergency service** (at the chosen discounted rate). Rest assured that whenever you need us, we will be there for you.

COMPLETE TANK REPLACEMENT

Your home heating oil tank will be ultrasonically tested to measure and track its' integrity. Qualifying tanks will **receive a \$2,100 oil tank future replacement payment.**

(customer is responsible for permit & environmental fees)

NEW SYSTEM EQUIPMENT DISCOUNT

If your home heating system is ever in need of an entire replacement while enrolled into one of our Service Plans, you will **receive \$300 off the cost of a new install** by the experts at Fisher-Churchill Co.

WE HAVE THE PLAN THAT'S RIGHT FOR YOU

With two levels of benefits, our service plans are designed to meet your individual needs. In addition to the list of standard benefits, you can choose the level of protection that is best for you and your family.

E-Z SERVICE PLAN

Instead of limited parts listing, this Plan will discount **20% off of the total diagnostic & repair cost** if maintenance is ever needed. This Service Plan will safeguard you from any unexpected issue that may occur with a service technician on call to help.

E-Z PLUS SERVICE PLAN

Our Plus Service Plan is the most comprehensive protection we offer for your home heating system. Any associated costs that may occur will be discounted **35% off the total diagnostic & repair cost**. This will not only save you hundreds of dollars in potential repairs but will also make any repair much easier to manage.

WATER HEATER PLAN (OPTIONAL ADD ON)

Our Water Heater Service Plan comes standard with **an annual system tune up** (must be done in conjunction with the heating system tune up), **emergency service and 20% off any diagnostic & repair costs**.

FISHER-CHURCHILL SAVINGS

Enroll in either of our E-Z Service Plans and any of the following and save \$50:



Multiple Units



Water Heater



A/C



Gas

TERMS & CONDITIONS

1. An annual tune-up will be performed once during the term of the Plan. Tune-ups are scheduled by our Service Department during normal working hours.
2. This agreement does not cover parts or labor when failure is due to insignificant amounts of oil due to late delinquency in payments, running out of oil (Will-Call) customers, failure of the customer to maintain proper boiler water level or pressure, parts or controls on wood or coal burning systems, customer setting thermostat too low to call for heat, air in radiators or baseboard radiation, customer leaving emergency switch off, radiant heating coils, domestic water coils, piping not related to the heating system, or any manufacturing defects.
3. This agreement does not cover repair or replacement of obsolete parts, such as certain zone valves, circulators, and combustion chambers which are not available through regular sources of supply.
4. This agreement is void if all fuel oil requirements are not purchased thru Fisher-Churchill Co. Fisher-Churchill Co. reserves the right to inspect the equipment covered before acceptance.
5. This agreement does not cover acts of God, fire damage, flooding, or water damage except that which is caused by ordinary wear and tear.
6. There shall be no liability, for any reason, on the part of Fisher-Churchill Co. for work done by anyone else, unless such person is authorized, in writing, by Fisher-Churchill Co. to perform such work or furnish parts.
7. The length of this agreement is for 1 year. It will automatically renew at that time, unless we are notified of cancellation in writing 30 days prior.
8. The agreement is valid for residential and light commercial heating systems with a maximum ring rate of 2.00 GPH.
9. This agreement will pay up to \$2,100 toward the replacement of your tank, once tested and qualified for the TankSure® Program, if a tank leak occurs subsequent to this test due to internal corrosion, if a tank leak occurs due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. Accidental damage is not covered by the TankSure® Program. The TankSure® Program does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure even if the tank has been tested and qualified ultrasonically and is enrolled in the TankSure® Program.
10. Service Hours: During the life of the agreement, Fisher-Churchill Co. will provide dependable, prompt, emergency service 24 hours a day, seven days a week, 365 days a year. Emergency Service constitutes No Heat, Serious Fuel Leaks, or Dangerous Situations. All other regular service will be considered Priority Service and will be performed during normal working hours, Monday through Friday (8:00 A.M. - 4:30 P.M.).
11. Customer will receive an annual \$50 discount on any bundled Service Plan(s) upon renewal.